

Repair Price List

FLEETCOM repair prices (Rev2) valid from January 1st 2010.

All repairs should be shipped to:

FLEETCOM AS
Dølasletta 7
3408 Tranby
NORWAY

Please fill in the Customer Repair Form and attach it to products before shipment.

Warranty repairs

Equipment sent to repair under warranty will be repaired and handled in accordance with manufacturers guidelines.

FLEETCOM Warranty

Products repaired by FLEETCOM AS will be warranted for ninety (90) days from the date of repair.

The warranty does not cover:

- Battery cell performance.
- Finishes.
- Defects resulting from installation.
- Shipment of the equipment.
- Any damages due to shipping, misuse, negligence, tampering or improper use.

Terms of Delivery

Customers will cover all transportation costs on non-warranty products sent to FLEETCOM for repair.

FLEETCOM will cover all transportation costs on products sent to repair under warranty.

Repair/Exchange prices

All repair/exchange prices are in EURO and net to customers.

Product repair prices are the same as product exchange prices.

For product exchange and in-advance exchange, please contact us for arrangement.

Mini repair prices

Equipment sent for repair with minor or no faults found will be charged a mini repair price.

Simple product faults/problems such as: Defective/damaged connectors, defective internal battery, configuration faults/problems, firmware upgrade, operational checks, etc...

will not be charged full repair price, but a lower mini repair price.

Products or parts not listed in the repair price list

Not all parts/modules are listed in the repair price list.

Please contact us with repair requests on non listed parts/modules, this is to check part/component availability and if it can be repaired.

Please visit us online at www.fleetcom.no for updates and more information

Nera WorldPhone			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Telephone Unit (TPU)	QUFC911925	€ 1 334,00	€ 250.00
Portable Antenna, Complete	QUFF911908	€ 711,00	€ 250.00
Provident Antenna, Complete*	QUFF911906	*On Request	€ 250.00
Voyager Antenna, Complete	QUFF911905-1	€ 2 032,00	€ 250.00
Marine Antenna, Complete	QUFF911904	€ 2 032,00	€ 250.00
Marine/Voyager Antenna Control & Tracking Module	SPAC-AS00008	€ 898,00	€ 200.00
RF Unit, Marine Antenna	QROF2199188	€ 609,00	€ 200.00
RF Unit, Portable Antenna	QROF2199124	€ 544,00	€ 200.00
RF Unit, Voyager Antenna		€ 609,00	€ 200.00
RF Unit, Provident Antenna	QROF2199196	€ 609,00	€ 200.00
Marine/Voyager Power Supply Unit (PSU)	QUFC911932	€ 567,00	€ 250.00
Telephone Control Board (TCB)	QROF2199115 QROF2199290	€ 1 000,00	€ 200.00

Nera Saturn B / Saturn M			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Main Communication Unit (MCU)	QUFC911901	€ 3 003,00	€ 250.00
Main Control Board (MCB) for Saturn B	QROF2199001-2	€ 2 670,00	€ 200.00
Power Supply Board, B	QROF2199002-M	€ 1 0876,00	€ 200.00
Saturn M Antenna, Complete*		*On Request	€ 250.00
Saturn B Antenna, Complete*		*On Request	€ 250.00
Saturn B / Saturn M RF Transceiver	QUFC911931	€ 1 180,00	€ 200.00
Saturn B RF Transceiver w/Flywheel	QUFC911941	€ 1 180,00	€ 200.00
Bp / Bt2 Transceiver	QUFC911938	€ 1 180,00	€ 200.00
Pedestal Control Unit (PCU), for Saturn B / M	MM113101	€ 636,00	€ 200.00
Antenna Control Unit (ACU), for Saturn B / M	QROF2199041	€ 717,00	€ 200.00
Power Supply for Bp	QROF2199022-2	€ 566,00	€ 200.00

Nera WorldCommunicator			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Modem Unit, Complete	QUFC911950	€ 1 655,00	€ 250.00
Portable/Foldable Antenna, Complete with RF	101571 QUFF911907	€ 1 340,00	€ 250.00
Fixed Antenna, Complete with RF*	101722 QUFF911910	*On Request	€ 250.00
Main Unit Board (MUB), MPDS type	101451	€ 1 490,00	€ 200.00
Main Unit Board (MUB), Non-MPDS type	QROF2199233	€ 1 490,00	€ 200.00
Antenna RFB Unit, MPDS type	101525	€ 1 174,00	€ 200.00
Antenna RFB Unit, Non-MPDS type	QSXK9119006	€ 1 174,00	€ 200.00
Modem DECT Module	QSXK9119013	€ 425,00	€ 200.00

Nera WorldCommunicator Voyager			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Main Communication Unit (MCU)	103780	€ 1 903,00	€ 250.00
Main Unit Board (MUB)	103336	€ 1 569,00	€ 200.00
Power Supply Board	106571	€ 564,00	€ 200.00
Voyager Antenna, Complete	103947	€ 1 800,00	€ 250.00
Voyager Antenna RF Unit	103141	€ 1 465,00	€ 200.00

Nera Fleet 33 / Sailor Fleet 33+ / Felcom 30			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Main Communication Unit (MCU)	102309	€ 1 903,00	€ 250.00
Antenna Unit, Complete	102187	€ 1 632,00	€ 250.00
Antenna RF Unit	102296	€ 1 465,00	€ 200.00
Antenna GPS Module	102314	€ 615,00	€ 200.00
Antenna Tracking Module	103237	€ 930,00	€ 200.00
Antenna Azimut/Elevation Controller	103270	€ 570,00	€ 200.00
Antenna Tilt & Rate Sensor Unit	103264	€ 798,00	€ 200.00
Antenna LNB Block	103269	€ 1 440,00	€ 200.00
Main Unit Board (MUB)	103336	€ 1 570,00	€ 200.00
Power Supply Board	103337	€ 564,00	€ 200.00

Nera Fleet 55 / Sailor Fleet 55+ / Felcom 50			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Main Communication Unit (MCU)	103138	€ 1 903,00	€ 250.00
Antenna Unit, Complete	103135	€ 1 800,00	€ 250.00
Antenna RF Unit	103141	€ 1 465,00	€ 200.00
Antenna GPS Module	102314	€ 614,00	€ 200.00
Antenna Tracking Module	103905	€ 938,00	€ 200.00
Antenna Tilt & Rate Sensor Unit	103264	€ 798,00	€ 200.00
Antenna Azimut/Elevation Controller	103911	€ 625,00	€ 200.00
Antenna LNA Block	103907	€ 907,00	€ 200.00
Main Unit Board (MUB)	103336	€ 1 570,00	€ 200.00
Power Supply Board	103337	€ 565,00	€ 200.00

Nera Fleet 77 / Sailor Fleet 77+ / Felcom 70			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Main Communication Unit (MCU), Complete	100141	€ 1 940,00	€ 250.00
Antenna Unit, Complete	101993 QUFF911911	€ 2 640,00	€ 250.00
Modem Unit	100148	€ 1 607,00	€ 250.00
Power Supply Unit	100149	€ 878,00	€ 250.00
TA Board	102196	€ 512,00	€ 200.00
Connection Interface Board (CIB)	100162	€ 998,00	€ 200.00
Antenna RF Unit	QUFC911965 107345	€ 2 308,00	€ 200.00
Antenna GPS Module	100546	€ 614,00	€ 200.00
Antenna Tracking Module	101854	€ 1 363,00	€ 200.00
Antenna Tilt & Rate Sensor Unit	101969	€ 798,00	€ 200.00
Main Unit Board (MUB)	102195	€ 1 544,00	€ 200.00

Nera WorldPro 1000 / 1010 & Explorer 100 / 110			
Part	Art.No	Repair / Exchange Price	Mini Repair Price
Complete Unit		*On Request	€ 250.00
Interface Unit		*On Request	€ 250.00
Antenna Unit		*On Request	€ 250.00